



February 23, 2011

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Dear Ms. Dortch:

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011 covering the prior calendar year 2010

1. Date filed: February 23, 2011
2. Name of company(s) covered by this certification: TRIAD TELECOM, INC.
3. Form 499 Filer ID: 826013
4. Name of signatory: Donald W. Annas, Jr.
5. Title of signatory: President
6. Certification:

I, Donald W. Annas, Jr., certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification [immediately below] is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

[**STATEMENT:** Triad Telecom, Inc. stores client CDR (Call Detail Records) on secure equipment behind stateful firewalls. Clients are required to provide a username/account number and password prior to Triad Telecom releasing this information. Additionally, only the account holder may request this information. Online access to account records require a series of emails.



One email contains the link for online access and a second email contains the login information. CDRs, password retrieval, and related correspondence are only sent to the account holder's address and/or email address on file for that specific account. Formal training is provided by the Company on CPNI regulations and the related procedures in place to ensure compliance. CPNI is not utilized in marketing campaigns, including outbound telemarketing campaigns.]

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 

Sincerely,



Donald W. Annas, Jr.
President